# OMEGA RENTAL CARS - NZ QUICK REFERENCE GUIDE

# Car Category: Today's Deal

Compulsory CDW - Silver Cover \$15/day (min charge \$40) = Excess \$400; or Gold \$18/day (min \$50 = Zero Excess)

- The only car category where drivers aged 18-20 years are able to purchase CDW and, provided they present a credit card, will not be required to pay a bond.
- For all other car categories 18-20 year olds have a \$2500 excess and are required to pay a \$2500 bond at the start of the hire.



# Car Category: All Other Cars

Optional CDW - Silver Cover \$15/day (min charge \$40) = Excess \$400; or Gold \$18/day (min \$50 = Zero Excess)

If Gold or Silver CDW not selected, Excess in the event of an accident is:

• \$2500 for drivers of all ages

NB: Drivers under the age of 21 years or drivers on a Restricted/Australian red P1 licence may only hire Omega's Deals, Economy, Budget or Premium Budget car categories

#### **DEBIT CARDS INCUR A BOND**

- Credit card details are required to secure a booking and the credit card holder must be present upon vehicle collection, be shown on and sign the Rental Agreement.
- A Debit Card is accepted as security when hiring a vehicle if Gold CDW is selected. If Silver or Bronze CDW is taken, a debit card bond is required which may be paid via debit card upon vehicle collection. The bond is NZ\$400 where Omega's Silver CDW has been selected, and NZ\$2500 if Bronze is selected. This will be charged to the debit card and will be refunded upon safe return of the vehicle.

## DAMAGE CAUSED BY USE OF SNOW CHAINS OR SKI RACKS 21 (I)

• If snow chains are incorrectly fitted or break and you continue driving, significant damage can be caused to the vehicle and this is not covered by your insurance. Should this occur you will be charged the actual cost of the repair, even if you have CDW.

## DAMAGE TO SNOW CHAINS/SKI RACKS - \$400 LIABILITY

- In addition to the vehicle excess there is a further liability of \$400 which covers damage to accessory items, such as snow chains, ski racks, children's car seats, GPS or WI-FI units. This cannot be reduced by CDW.
- Damage such as broken snow chains will be charged once we have obtained a quote you will be charged the lesser of the \$400 liability or the quoted repair/replacement cost (fair wear and tear excluded).

### AA 24hr ROADSERVICE

In the event of a breakdown, call AA 24hr Roadservice. Note that a fee of \$90-\$165 (paid directly to the AA) will be incurred by the hirer if the AA decide that the breakdown was the result of:

- 1. Out of fuel
- 2. Key lock out
- 3. Flat battery due to ignition or lights being left on
- 4. Changing punctured tyres



#### TRAFFIC INFRINGEMENTS

Each unpaid traffic infringement will incur a \$30 administration fee.

## **INFRINGEMENT/OFFENCE - 21 (j)**

In the event the driver is charged with an infringement/offence as a result of an accident, the Hirer's liability is increased to the replacement cost of the vehicle, or a minimum of \$5000.

#### KEYS - 5 (e)

The hirer is responsible for the cost of replacing keys (including remotes) that have been lost or stolen.

## **INCORRECT FUEL 5 (f)**

The Hirer agrees to pay any cost associated with the incorrect use or contamination of fuel (diesel or petrol).

## ACCIDENT PROCEDURE - 9, 10, 11

If the vehicle is damaged or requires repair or salvage, because of an accident, breakdown, or other cause, the Hirer shall advise Omega of the full circumstances by telephone as soon as possible and not undertake any repairs or salvage without Omega's authority and ensure that no person shall interfere with any part of the vehicle.

## REPLACEMENT VEHICLE - 12, 13, 14, 15, 16

- In the event of an accident, no refund of the unused hire days will be made (including CDW).
- If the Hirer is involved in an accident Omega shall not be responsible for the cost of transporting the Hirer and any accompanying passengers away from the accident location.
- If the vehicle requires repair/replacement, the decision to supply another vehicle is at Omega's sole discretion.
- In the event that Omega decides to offer the Hirer an alternative vehicle, Omega reserves the right to make the vehicle available at the closest depot, not delivered to the accident location.
- Omega reserves the right to provide the replacement vehicle subject to an increased Hirer's liability and/or decline to offer CDW cover for the replacement vehicle.

### PERSONS WHO MAY DRIVE THE VEHICLE – 21 (d) and 18 (a)

• Only persons named in Clause 3 of the rental agreement may drive the vehicle and they must hold a current (non-disqualified) driver's licence appropriate for the vehicle.

## WILFUL/RECKLESS - 21 (f & g)

• The vehicle insurance cover will not apply if the vehicle is damaged, lost or stolen as a result of wilful or reckless action on the part of the hirer.

### BEACH/OFF-ROAD - 21 (k)

Insurance is excluded if the vehicle is operated on any beach or off-road including Ninety Mile Beach, Te Paki Stream Bed, Skippers Canyon, Macetown, beyond Glenorchy, Raspberry Creek and Ball Pass.

## SINGLE VEHICLE ACCIDENT – 21 (m)

In the event of a single vehicle accident the cost of towing and /or salvage of the vehicle will be at the Hirer's expense.

